## Housing Authority: North Brookfield

Fiscal Year End (FYE): 12/31/17
Date AUP Conducted: 10/29/18
Executive Director: Ashlie Wolf

CPA: Gary L. DePace, CPA PC CPA Phone: (413) 267-5223

	A. Rent Collection / Tenant Accounts Receivable / Account Write-Offs  Number of Category Exceptions: 0 Category Rating: No Findings			
A. Rent Collection – Wa	A. Rent Collection – Walk-through of sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of individual rent receipts to ensure all the following steps are being executed.  N			
2. Post-dated 3. Trace amou	Log of rent collected is complete, accurate and includes all necessary information.     Post-dated checks for current amount due is not accepted payment by LHA.     Trace amounts from receipt log to deposit slip for bank. Cash is deposited daily per DHCD guidelines (per Accounting Manual Sec. 8, p. 3). Except IF: LHA has only one administrative employee who deposits cash at least weekly.			
	enant ledger with receipt log, bank deposit and General Ledger.  General Ledger matches bank statement (bank reconciliation) and Operating Statement and Balance Sheet (51-1 and 51-2 respectively).	NE NE		
B. Rent Collection - Se		No Exception Found		
	and evaluate internal controls and segregation of duties for steps 1 to 5 above. For LHAs with only one administrative employee: if sufficient internal controls on of duties are not in place, there are mitigating controls in place, such as reporting the frequency/amount of credit adjustments to the board or fee	NE		
	nant Accounts Receivables (TAR)	No Exception Found		
	nant Accounts Receivable is matched to the General Ledger and to the Balance Sheet TAR (51-2).	NE		
	ple of uncollected TAR accounts (Small - 3, Med - 5, Large - 7, Very Large - 9). Rent Collection is in compliance with LHA rent collection policy (per Contract for stance (CFA) and Management Plan IIIC).	NE		
	for Doubtful Accounts is determined in accordance with GAAP and LHA has evaluated estimate on annual basis. Reasonable allowance based on historical nent Agreements reconcile to the Balance Sheet/Operating Statements and are in accordance with DHCD policy.	NE		
	- Walk-through uncollected rent that was written-off.	No Exception Found		
	found, please select N/A option from drop down for both steps 1 and 2.	NE		
1. Obtain deta	1. Obtain detail of write-offs and verify that write-offs are in accordance with DHCD policy.			
2. Documenta	2. Documentation of Board approval to write-off account (board approval of write-off required per budget guidelines for Acct #4570 - Collection Loss).			
Exceptions Noted:	None			
Internal Control Recommendation:	None			
Authority's Response:	N/A			

	Housing Authority: North Brookfield			
	B. Payroll/Fringe Benefits			
A. Wage Reconciliation	Number of Category Exceptions: 2 Category Rating: Operational Guidance	Exception Found		
1. Verify ana	Verify analytically (not to exact amount) that FYE-end wages gross payroll reported on the LHA's General Ledger for all programs and all employees matches actual wage amounts reported on Forms 941 and WR-1 (state and federal filings).			
(within % AN Compensatio	2. Look at DHCD-approved budget <i>Schedule of All Salaries and Positions "Report"</i> in HAFIS and identify five highest paid salaries from all funding sources. Verify analytically (within % ANUEL increase for that year - exclude overtime in calculation for maintenance employees) that it matches the amount reported at FYE on the LHA's Top 5 Compensation Form (LHA should have a copy on file). Verify the amount reported on the Top 5 Compensation Form matches exactly the amount reported on reconciled Form 941 and the corresponding state online submission (mass.gov/lwd/unemployment-insur/employers/).			
·	ossession of DHCD-approved executive contract signed by the LHA, Executive Director and DHCD. If LHA can show that currently being processed by DHCD and rned to the LHA for failing to meet DCHD's requirements, LHA can produce the last DHCD-approved executive contract signed by the LHA, Executive Director	NE		
B. Select a Single Pay	Period:	No Exception Found		
1. Trace time	sheets/timecards to the payroll register.	NE		
2. Test for co	mpleteness and accuracy.	NE		
<ol><li>Proper cor a timesheet.</li></ol>	ntrols and approvals are in place, i.e. employees sign timesheets, the Executive Director signs off on employee timesheets, and the Executive Director maintains	NE		
C. Obtain a compensa	ted absences liability schedule:	Exception Found		
Sheet (51-2) year, and wh for accrued a are properly	insistency with personnel policy (personnel policy required per Contract for Financial Assistance (CFA) and Management Plan IIa2) and reconcile to Balance and General Ledger. If AUP conducted after 9/30/17, personnel policy includes (1) the limits on the amount of vacation and sick leave that will be accrued each en and how such leave will be accrued; (2) a limit on the amount of accrued vacation that may be carried over from year to year, and; (3) a cap on the payout and unused sick leave at the end of employment per PHN 2017-14. Verify analytically future liabilities for employee benefits (particularly GASB 45 and GASB 68) reflected on Operating Statement (51-1) and Balance Sheet (51-2). If GASB 68 actuarial reports were not received by the LHA in time for year-end financial it is OK for LHA to report last year's GASB 68 numbers.	E		
2. Proper cor	ntrols and approvals are in place, i.e. Executive Director approves employee compensated absences.	NE		
3. Compensa	ted absences should be tracked apart from the timesheets, and verification with timesheets should be performed.	NE		
4. Accrued a	nd Accumulated leave time matches. Time is accruing as it should.	NE		
Exceptions Noted:	A.2.) The Firm notes that the Top 5 Compensation form did not include insurance withholdings, and therefor did not reconcile to the gross wages submitted on the MassQuest overtime and other compensation amounts that were not subtracted from the state program base salaries. C.1.) The Firm notes that the Authority's GASB 45 liability had not year.			
Internal Control Recommendation:	A.2.) The Firm recommends that the Authority take gross compensation amounts from its payroll records, rather than from its W-2s to fill out the Top 5 Form. If done correctly amounts submitted to MassQuest for the year. C.1.) The Firm recommends that the Authority calculate its liability for postemployment benefits other than pension (GASB 45 c actuarial reports needed to do so.			
Authority's Response.	A.2.) The North Brookfield Housing Authority is under new management as of October 1, 2018. The new management was not in place for the time period that was audited. Under the United Housing Authority will ensure to complete the Top 5 form using payroll records, rather than W2 forms to ensure the accurate completion and submission of the Top 5 form. C. contracted with Odyssey Advisors to complete the GASB 75 and in the process of being completed.			

	Housing Authority: North Brookfield		
	C. Accounts Payable/Disbursements		
	Number of Category Exceptions: 2 Category Rating: Operational Guidance		
A. Select a sample (Sm	iall - 3, Med - 5, Large - 7, Very Large - 9) of operating and capital expenditures (at least 1 of each type if have).	No Exception Found	
<ol> <li>Approval a</li> </ol>	nd Segregation of Duties	NE	
2. Accuracy	2. Accuracy		
<ol><li>Supporting</li></ol>	3. Supporting Documentation		
4. Allowability	y	NE	
5. Allocation		NE	
6. Classification		NE	
	all - 6, Med - 10, Large - 14, Very Large - 18) of credit card/debit card statements.	Exception Found	
	enditures can be found, please select N/A option from drop down for <u>all</u> steps 1 to 8.	·	
	nd Segregation of Duties	NE	
2. Accuracy		NE	
	Documentation (CPAs: include date, description of charge and amount of transaction for each purchase missing documentation below)	NE	
4. Allowability	У	NE	
5. Allocation		NE	
6. Classification		NE F	
	7. No Sales Tax Paid		
8. Card is in H	8. Card is in Housing Authority name; not Executive Director (or any other staff member) name.		
D. Select a sample (Sn	nall - 3, Med - 5, Large - 7, Very Large - 9) of employee reimbursements (include at least one travel reimbursement).	Exception Found	
1. Approval a	nd Segregation of Duties	NE	
2. Accuracy		NE	
<ol><li>Supporting</li></ol>	Documentation	E	
<ol> <li>Allowability</li> </ol>	4. Allowability		
<ol><li>Allocation</li></ol>	5. Allocation		
6. Classification	on	E	
Exceptions Noted:	C.7.) The Firm notes that sales tax was paid on two of the sampled Lowe's credit purchases; \$2.65 on a \$42.47 purchase on 5/8/2017, and \$26.66 on a \$440.80 purchase on documentation is missing for some of the items included in one of the sampled employee reimbusements; one parking garage receipt is missing, and the receipt for the Quic that the rate used for employee mileage reimbursement was \$.535/mile, rather than \$.45/mile as mandated in the Budget Guidelines. D.6.) The Firm notes that an employe account 4610, when it should have been divided between 4610, 4150, and 4190 for travel expenses and tenant party supplies.	kbooks purchase is missing. D.4.) The Firm notes	
Internal Control Recommendation:  C.7.) The Firm recommends that the Authority contact all vendors from which it needs to make credit card purchases to provide them with its tax exemption certificate. D.3.) The Firm recommends that the Authority remembers to hold on to all supporting documentation (receipts, print outs of order confirmations, parking meter tickets, etc.) related to items that they intend to submit to the Authority for reimbursement. D.4.) The Firm recommends that the Authority review budget guidelines regarding travel reimbursements. Page 26 of the 2018 Budget Guidelines states, "Private auto mileage incurred in the course of authority business, is reimbursed at the rate of \$0.45 per mile." D.6.) The Firm recommends that the nature of each individual purchase, especially those submitted by employees for reimbursement, be carefully reviewed in order to ensure that the expenses are charged to the appropriate accounts.			
Authority's Response:	C.7.) The North Brookfield Housing Authority is contacting all vendors used and ensuring that they have a Tax-Exempt Certificate on file moving forward. The Authority also administrative staff that are permitted to make purchased on behalf of the Authority. D.3) The North Brookfield Housing Authority management will ensure that all support reimbursements are properly submitted and available for review. This requirement has been reviewed with all staff members under the new North Brookfield Housing Authority has revised the Personnel Policy/Travel Policy to set the mileage reimbursement rate to \$.45 per a mile as mandated in the DHCD Budget Guidelines. Then Reimbursement Form that will be required to be approved for all mileage reimbursement requests. D.6.) The North Brookfield Housing Authority will ensure that moving for reimbursements will be allocated and dispersed to the appropriate accounts. This exception has also been reviewed with the Authority's Accounting Firm.	ing documentation for purchases and ority Management. D.4.) The North Brookfield re is also a newly implemented Travel	

	Housing Authority: North Brookfield		
	D. Inventory (Fixed Assets)		
A Obtain a samu af th	Number of Category Exceptions: 1 Category Rating: Operational Guidance e depreciation schedules/fixed asset listing:	Exception Found	
• •		Exception Found	
	isting includes both capitalized and non-capitalized items (such as refrigerators, stoves, community room equipment, office equipment, etc.) of \$1,000 or more. es all necessary information, including a tag with an LHA-assigned number for all assets of \$1,000 or more (and all refrigerators and stoves of any value).	E	
vehicles, that	on schedule/fixed asset listing includes all relevant assets of \$5,000 or more. It also includes all necessary information to sufficiently identify an asset. For includes the make/model/year and for modernization jobs the Fish number.	NE	
3. Items on d	epreciation schedule/fixed asset listing are being accurately depreciated.	NE	
4. Reconcile	4. Reconcile depreciation schedule/fixed asset listing to Form 51-1 (Operating Statement) and General Ledger and evaluate for completeness and sufficiency of detail.		
5. Verify anal	ytically that items listed still exist and are in possession of LHA.	E	
6. Assets are purchase.	appropriately allocated between Federal and State on General Ledger, Operating Statement (51-1), and depreciated according to which funds were used for	NE	
B. Capitalization Polic		No Exception Found	
	talization policy is within state established limits (per Accounting Manual, Sec. 16, p.3).	NE	
C. Vehicles		No Exception Found	
<ol> <li>Confirm ve</li> </ol>	chicles are listed on fixed asset listing, and trace vehicles listing to insurance policies.	NE	
Exceptions Noted:	A.1.) The Firm notes that the Authority's inventory listing includes tag numbers, models, and descriptions, but does not have purchase prices or dates. A.5.) The Firm notes that a included on the Authority's depreciation schedule despite no longer being in the Authority's possession.	tractor and a snowblower were still	
Internal Control Recommendation:	A.1.) The Firm recommends that the Authority update its inventory listing to include the purchase price and date acquired for each item. A.5.) The Firm recommends that the Autentries to remove the disposed tractor and snowblower from its depreciation schedule.	hority make the appropriate adjusting	
Authority's Response:	A.1.) The North Brookfield Housing Authority, under new management, has updated the inventory control systems and will be recording all pertinent inventory information to in numbers, asset numbers assigned, and asset location. A.5.) The North Brookfield Housing Authority has reviewed this exception with the Authority's Accounting Firm and the new		

## E. Procurement/Public Bidding for Goods and Services

Number of Category Exceptions: 1 Category Rating: Operational Guidance

For A to C below, examine the cash disbursements journal (or check register) as well as the contract register and identify purchases of goods and services during the year that should have been competitively procured. From these purchases that should have been competitively procured, select a sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of known or possible procurements valuing \$10,000 or more; if possible when selecting the sample, include at least one procurement valuing \$10,000 to \$35,000 and one procurement valuing \$35,000 or more (for goods and services for MGL c. 30B only). If any in the sample were not competitively procured, enter as an exception in A. For sampled purchases that went through procurement, follow procedures under B or C below depending on the size of the procurement.

A Competitive Procur	ement When Required	No Exception Found	
•	sampled purchases for goods and services that should have been competitively procured as defined per MGL c. 30B were competitively procured.	NE Exception Found	
-		145	
•	its valuing (pre 11/7/16 - \$10,000 up to \$35,000 OR post 11/7/16 \$10,000 up to and including \$50,000) (for goods and services for MGL c. 30B only). If no bund valuing \$10,000 up to \$35,000, please select N/A option from drop down for each step 1 - 7 below.	Not Applicable	
1. (pre 11/7/2	1. (pre 11/7/16) Proper selection based on MGL c.30B s.5 IFB requirements/(post 11/7/16) Proper selection based on MGL c.30B s.5 solicitation of quotes requirements.		
	16) Documentation of solicitation of at least three oral or written quotes/(post 11/7/16) Documentation of a written purchase description with solicitation of es from at least three persons.	N/A	
	DHCD-approved template or developed by LHA (not a vendor contract).	N/A	
	as for not more than 3 years unless majority board vote allowed it to be longer.	N/A	
	is documented approving individual contract, or a board vote to delegate authority over certain contracts (by dollar threshold or other criteria) to an LHA staff ally Executive Director.	N/A	
	id not go through automatic renewals unless renewals were part of the original procurement.	N/A	
7. LHA Procur	rement Policy exists (per Accounting Manual Sec. 16, p.2) and is compliant with MGL c. 30B elements mentioned in 1 to 6 above.	N/A	
•	its valuing (pre 11/7/16 - \$35,000 or more OR post 11/7/16 more than \$50,000) (for goods and services for MGL c. 30B only). If no procurement can be found ease select N/A option from drop down for each step 1 - 8 below.	Not Applicable	
1. Proper sele have a Chief I	N/A		
2. (pre 11/7/2 Documentation	N/A		
3. If contract	was for over \$100K, it was advertised in the Goods & Services Bulletin.	N/A	
4. If IFB, cont	ract award went to lowest bidder. If RFP, contract went to lowest bidder or letter explaining why went with another bidder.	N/A	
5. Contract is	DHCD-approved template or developed by LHA (not a vendor contract).	N/A	
6. Board vote member, usu	N/A		
	7. Contract did not go through automatic renewals unless renewals were part of the original procurement.		
8. LHA Procur	8. LHA Procurement Policy exists (Accounting Manual Sec. 16, p.2) and is compliant with MGL c. 30B elements		
mentioned in	N/A		
D. Obtain a copy of the	Exception Found		
	egister exists and includes all modernization as well as goods and services contracts (per Accounting Manual, Sec. 6, p.12)/PHN 2017-14.	E	
	ontract, it includes the following information: contractor, description, active/inactive, start date, end date, extensions available, contract award amount, change int, contract expenditures to date and remaining value.	E	
	or completeness by analyzing the cash disbursements journal against the contract register.	F	
Exceptions Noted:	D.) The Firm notes that, while the Authority has started maintaining a contract register, it does not appear to include all modernization contracts, and does not yet include all	necessary information for each item listed.	
Internal Control Recommendation:  D.) The Firm recommends that the Authority add all modernization contracts to its registser, and to fill in the columns for contract start date, end date, extensions available, contract award amount, change orders contract expenditures to date, and remaining value to each contract listed.			
Authority's Response: D.) The current contract register that was maintained by previous management will be updated to accurately reflect all contracts and include all the information necessary.			

	Housing Authority: North Brookfield				
	F. Cash Management and Investment Practices				
	Number of Category Exceptions:	0	Category Rating:	No Findings	
	year-end bank statements:				No Exception Found
<ol> <li>Test the m earlier).</li> </ol>	onthly bank reconciliation to ensure that the following	two match: Ge	eneral Ledger and bank statemen	ts (exclude deposits of rent collected as this was covered	NE
<ol><li>Checks tha reconciliation</li></ol>	<u> </u>	have not been	cashed (not on bank statement),	known as checks in transit are identified as a part of the	NE
B. Bank and Investme	nt Accounts				No Exception Found
1. Verify that	banking and investment accounts are properly insured	d or collateraliz	ed (per Accounting Manual Sec. 1	l6, p.7)	NE
Exceptions Noted:	None				
Internal Control Recommendation:	None				
Authority's Response:	N/A				

Housing Authority: North Brookfield			
G. Operating Subsidy			
Number of Category Exceptions: 0 Category Rating: No Findings			
A. Obtain copy of DHCD-approved budget exemptions.  If no DHCD-approved exemptions, please select N/A option from drop down for step 1 below.	Not Applicable		
1. Compare DHCD-approved budget exemptions for direct reimbursement (as found in the ANUEL & Subsidy Worksheet - Section 8) to LHA record of actual expenses to the			
General Ledger.	N/A		
B. Revenue Reconciliation	No Exception Found		
1. Reconcile revenue to the General Ledger. Compare revenue reported in Accounts #3110, #3190, #3610 and #3690 in the Operating Statement (51-1) to the General Ledger to the amounts reported in the ANUEL & Subsidy Worksheet.	NE		
C. Utility Reconciliation	No Exception Found		
1. Reconcile utilities to the General Ledger. Compare utilities reported in Account #4300 on the Operating Statement (51-1) to the General Ledger to the amounts reported in the ANUEL & Subsidy Worksheet.	NE		
Exceptions Noted: None			
Internal Control Recommendation:  None			
Authority's Response: N/A			

Housing Authority: North Brookfield H. Annual Rent Calculation and Compliance Number of Category Exceptions: 4 **Category Rating: Corrective Action** To conduct A through D below, select a sample (Small LHA - 5, Medium LHA - 10, Large or Very Large LHA - 15) of tenant files (from programs 200, 667, 705); if the LHA has multiple property managers, at least one file should be selected per manager. Conduct A to C and E, if have MRVP, sample 10% (min:1 max:15) of leased MRVP units. A. Obtain the rent roll and HAP roll: No Exception Found 1. Verify analytically the completeness of the resident population. (Rent roll and HAP roll support what is reported on Operating Statement Form 51-1). NE B. Timeliness of Annual Rent Calculation **Exception Found** 1. Verify timeliness of annual rent redetermination (occurs one year from move-in date or last annual recertification). Except IF: LHA can produce DHCD waiver for Chapter F 667 annual rent redetermination requirement and has done rent redetermination once within 2 years of move-in date or last annual recertification). C. Accuracy of Rent Calculation **Exception Found** 1. Test rent calculation for proper verification of income, expenses and deductions. Ε 2. Verify family composition for allowance purposes. NE 3. Documentation of income, exclusions from income, and deductions. Ε D. Timeliness of Notifications Regarding Rent Changes **Exception Found** 1. Verify notification of rent redetermination sent at least 60 days prior to effective date (see 760 CMR 6.04 (4)(b)). F 2. Verify Notice of Rent Change sent no less than 14 days prior to effective date (see 760 CMR 6.04 (4)(e)). Ε 3. Verify timeliness and proper execution of Lease Addendum (see 760 CMR 6.06 (5)(q)). E. MRVP Documentation (starting with AUPs conducted after 7/31/17) **Exception Found** 1. MRVP file has Certificate of Fitness (COF). Ε 2. MRVP file has Letter of Compliance for Lead Paint if child <6 years old and building built prior to 1978 with no new construction permit. F 3. MRVP file has Proof of Ownership which is either 1. Deed/Online Printout from Registry of Deeds or 2. Proof of Insurance or 3. Tax Documents. Ε 4. MRVP file has W9. B.1.) The Firm notes that not all of the sampled rent redeterminations were being done within 12 months of the effective date of the prior lease. C.1.) The Firm notes that not all sampled tenant files included a signed Exceptions General Authorization for Release of Information form. C.3.) The Firm notes that documentation for some of the redetermination calculations was not adequate. D.1.) The Firm notes that not all Notifications of Rent Noted: Redetermination were sent out at least 60 days prior to the effective date of the lease. D.2.) The Firm notes that not all Notices of Rent Change were sent at least 14 days prior to the effective date of the lease. D.3.) The Firm notes that not all of the sampled tenant files included a current signed lease. E.) The Firm notes that the MRVP files are still in the process of being brought up-to-date. B.1.) The Firm recommends that the Authority begin the rent redetermination process early enough to allot time for the effective date of the latest lease to be no more than 12 months after the effective date of the prior lease. C.1.) The Firm recommends that the Authority acquire a signed General Authorization form from each adult tenant within each household. C.3.) The Firm recommends that the Authority retain in each tenant file any supporting documentation that was used in the annual rent redetermination. D.1) The Firm recommends that the Authority send out Notifications of Rent Redetermination at least 60 days before the effective date of each Internal Control new lease. The effective date of new leases should be no more than 12 months after the effective date of the prior lease. D.2.) The Firm recommends that the Authority ensure that all Notices of Rent Chanae are sent out at Recommendation: least 14 days prior to the effective date. If the Notice is delayed because of the tenant's inability to provide information in a timely manner, documentation of the Authority's efforts to contact the tenant in order to retrieve

that information should be kept on file. D.3.) The Firm recommends that the Authority ensure that every lease is signed by the tenants within a timely manner. E.) The Firm recommends that the Authority continue the process of retrieving tenant information to complete the MRVP recertifications, and to ensure that the recertifications are done an on annual basis going forward.

## Authority's Response

B.1) The North Brookfield Housing Authority will ensure that the rent re-determinations that are to be in effect for April 1, 2019 will be planned and times accordingly to process all re-determinations within the 12-month period. C.1) The North Brookfield Housing Authority will include all General Authorizations are completed with the April 1, 2019 recertification process. C.3) The North Brookfield Housing Authority will maintain tenant files in a more organized manner where supporting documentation is easily accessible for review. D.1) Under new management, the North Brookfield Housing Authority will be sending out Notices of Recertification on January 31, 2019 for an April 1, 2019 effective date of new lease. The North Brookfield Housing Authority will be starting the rent re-determination process for 2019 in a more systematic and timely manner in which all redeterminations will be completed in order to give each tenant a 14-day notice of rent change, unless circumstances are noted in the individual tenant file. The 705 Program will be implementing an April 1 recertification date as well. D.3) In implementing a more systematic re-determination process, the North Brookfield Housing Authority will ensure that all tenant leases are signed and processed in a timely manner for April 1, 2019. E.) The North Brookfield Housing Authority has internally audited the MRVP and AHVP tenant files and has started the process of contacting the tenants to begin the process to update these files accordingly.